**EMEA-LATAM Advanced Point-of-Care**

**Management Workshop**

***Agenda***

*November 13-14th, 2019*

*Hilton Brussels Grand Place*

*Brussels, Belgium*



**Speaking Faculty**

*Name & Organization*

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| **Gillian Hall** | International Business Leader, POC IT Roche Diagnostics International Ltd |
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| **Marianne Mulder** | International Product Manager, Hospital Point-of-CareRoche Diagnostics International Ltd |
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| **Kathryn Waddington** | Reader and Head of the Department of Psychologyat The University of Westminister |

***Wednesday, 13th November 2019***

**Day 1 - Organizing your POC Service:**

***Communication & Collaboration***

**8:30 - 9:00 Arrival, Registration & Welcome coffee**

09:00 – 09:30

09:30 – 10:45

Welcome & Opening

**Module 1 : Interprofessional Teamwork** Kathryn Waddington

**10:45 – 11:15 Coffee break**

11:15 – 12:45 **Module 2: Managing Problems & Conflicts** Kathryn Waddington

**12:45 - 13:30 Lunch**

13:30 - 15:00 **Module 3: Motivation & Communication** Marianne Mulder

**15:00 – 15:30 Coffee break**

15:30 - 17:00

17:00 - 17:15

**Module 4: SOP Practical - redefining SOP**

Wrap up and Close day 1

Gillian Hall

***Thursday, 14th November 2019***

**Day 2 - Building Business cases & Implementation:**

***Guidance into Action***

09:00 – 10:30 **Module 5: Health Economics and Business**

**Case**

Marianne Mulder

**10:30 – 11:00 Coffee break**

11:00 – 12:30 **Module 6: Building & Presenting a Business**

**Case**

Marianne Mulder

**12:30 – 13:30 Lunch**

13:30 – 15:00 **Module 7: Training and Competency assessment**

Gillian Hall

**15:00 – 15:30 Coffee break**

15:30 – 17:00

17:00 - 17:15

**Best Practice Sharing: Sharing experiences**

Wrap up and close Day 2

Gillian Hall